



The City of Cape Town has approved level 2 water restrictions, effective from 01 January 2016 until further notice.

Restrictions applicable to all customers

- Watering (with drinking water from municipal supply) of gardens, flower beds, sports fields, parks, lawns and other open spaces allowed only on Tuesdays, Thursdays and Saturdays for a maximum of one hour per premises either before 09:00 or after 16:00. (This includes watering with buckets or automated sprinkler systems.)
- No watering will be permitted within 24 hours of rainfall that provides adequate saturation. (Facilities/customers making use of boreholes or other sources are not exempt from this.)
- When watering gardens, parks, open spaces, etc. with alternative water resources (e.g. boreholes, wellpoints, greywater, treated effluent, spring water or rain water harvesting) you are encouraged to do so only before 09:00 or after 16:00 on Tuesdays, Thursdays and Saturdays.
- If alternative water sources are utilised, all customers must ensure that they display the appropriate signage to this effect clearly visible from a public thoroughfare.
- Special users (e.g. golf courses and schools) can apply to the Director: Water & Sanitation for exemption to any of the above (see bottom of this poster for the application process).
- No automatic top-up systems are allowed for swimming pools. It is recommended that all swimming pools be covered by a pool cover to avoid evaporation when not in use.
- Ornamental water fountains/water features to be operated only by recycling the water.

Restrictions applicable to residential customers

- Washing of vehicles (including recreational vehicles and watercraft) allowed only with hosepipes fitted with automatic self-closing devices, or with waterless products.
- No washing or hosing down of hard-surfaced or paved areas with drinking water from a tap is allowed.
- All taps, showerheads and other plumbing components encouraged to be replaced with water efficient parts/technologies.

Restrictions applicable to businesses (commercial and industrial)

- Watering of plants in nurseries, farms, vegetable gardens, etc. for commercial gain will be exempted from the water restrictions subject on application to the Director: Water and Sanitation (see bottom of this poster).
- When washing vehicles and/or equipment (including commercial car wash facilities), use only water efficient/water recycling technology and equipment or waterless products. Display of water saving and water efficiency messages encouraged.
- Informal car washes to use only buckets and not hosepipes.
- Washing of paving and hard surfaces with potable water is prohibited. However, areas where prior permission in writing has been granted (such as to abattoirs and food processing industries) will be exempted (see bottom of this poster).
- All taps, showerheads and other plumbing components in public places must be replaced with water efficient parts/technologies.

Restrictions applicable to institutions and government departments

- Watering of plants in council/other government nurseries will be exempted from the water restrictions subject on application to the Director: Water and Sanitation (see bottom of this poster).
- Washing of vehicles only allowed with hosepipes fitted with automatic self-closing devices, or with waterless products.
- No washing or hosing down of hard-surfaced or paved areas with drinking water from a tap is allowed.
- All taps, showerheads and other plumbing components in public places must be replaced with water efficient parts/technologies.

Customers who wish to apply for an exemption can apply to the Director: Water and Sanitation, by completing a Special Exemption Application form available on www.capetown.gov.za/water → [Water restrictions](#). The completed form must be emailed to: Water.Restrictions@capetown.gov.za.

Customers should note that water pressure may be reduced to limit water leaks and that slight changes in water taste and clarity may occur due to low dam levels. For more information, see: www.capetown.gov.za/water → [Water restrictions](#). Additional queries can be emailed to: Water.Restrictions@capetown.gov.za.

Note: Other restrictive measures, not detailed above, still apply as stipulated in Schedule 1 of the Water Bylaw, 2010.